



QS Zürich AG

U. Moor

Certification Philosophy – Added Services – Added Value – Added Benefit



Definition of the term 'Certification'

A process that is used to help prove compliance with specific requirements is designated as being a **certification**.

- Products, services and their respective manufacturing processes
- Personnel
- Systems

Our certification philosophy

By this we mean connection of the process sequences, in conformity with the specifications of standards, with the core areas of the philosophy of logic and ethics.

Our certification philosophy is based on

➤ **Trust**

The approach of the individual must always be focused on ensuring trust in her or his decisions and actions.

➤ **Dignity**

Everyone should decide and act so that all those concerned are never just a means, but at all times also the objective of the action. The dignity of each and every person—whether she or he is an employee or a customer, an internal or external associate or in some way an affected party as a result of our actions—must be respected at all times.

➤ **Conscience**

Above all, nobody who decides or acts in the name of our company shall force anybody to act against her/his responsibly assumed ethical and/or moral conscience.

➤ **Socially acceptable cooperation**

At all times the entrepreneurial decision-making and actions of each individual should be in harmony with our corporate objectives and on a basis of cooperation that is socially acceptable.

Certification

For a better competitive position

More satisfied customers, better product quality, and lower costs. All these can be achieved with a perfected management system.

Our service in the certification of management systems comprises:

- An audit of the current management system
- Consideration of the general conditions, in accordance with the selected standard
- Certification
- Monitoring
- Recertification

We are there to serve you, all over the world

QS Zürich AG serves national and international customers in over 35 countries. Whether in Europe, Asia, the Middle East, South America.... Our know-how is in demand all over the world. We are represented by our own associates in all emerging markets in the world. The entire range of services is available locally to national and international customers.

Reasons for collaboration

➤ **Expertise**

Our staff are expert partners on all matters relating to certification on account of their experience, basic and advanced training. Thanks to our activities on national and international committees we are informed at all times about current developments.

➤ **Objectivity/integrity**

We are independent and do not have any commercially dependent relationships with public authorities, industry, the retail trade, tradesmen, persons who run such operations or any other parties.

➤ **Worldwide recognition**

The certificates issued by us are recognized worldwide. For our customers this means assured legal compliance and acceptance in commerce and industry, with authorities and the public.

➤ **High degree of availability**

The provision of service by us is not dependent on individuals. Teams of proficient experts ensure a high degree of availability.

Added services/added value

The connection of the process sequences, in conformity with the specifications of international standards, with the values of logic and ethics creates added value without cost-intensive added services.

Summary

We support our customers with customized services on their path to successful certification.

We are guided by the following principles:

- **Professionalism**
- **Goal and solution-oriented**
- **Independence / neutrality**
- **Creativity**
- **Integrity**
- **Logic and ethics**
- **Cost consciousness**
- **Trust (a duty of confidentiality)**

QS Zürich AG

Your partner
for the certification of
management systems

**Our experience
is for your benefit
right from the start!**

Contact us!
We are at
your disposal!

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